

REGULATION FOR REPAIRS



ELECTRONICS

DAMAGE	WARRANTY STATUS	ACTION	COSTS
Device mechanically damaged (crash) or liquid damage	all	repair not possible	25% discount on new device
Device electronically defective, due to own fault	all	repair not possible	25% discount on new device
Device electronically defective, due to own fault	all	repair possible	repair costs
Device electronically defective, without own fault	out of warranty	repair possible	repair costs
Device electronically defective, without own fault	out of warranty	repair not possible	25% discount on new device
Device electronically defective, without own fault	within the warranty	Repair / replacement	free of charge

BATTERIES

TYPE	AGE	ACTION	COSTS
Battery 1500, 2800	newer than 2 years	repair not possible	40% discount on PowerPak
Battery 1500, 2800	older than 2 years	repair not possible	20% discount on PowerPak
Battery 1500, 2800	older than 5 years	repair not possible	free disposal
Battery 3200, 4000	newer than 1 year within the warranty	cell exchange	free of charge
Battery 3200, 4000	older than 1 year out of warranty	cell exchange	price for cell exchange